

Results from Quality of Care Review

1. When I visited/ joined Fun Foundations there was enough information concerning the provision for my child.

Average - Agree

We have discussed that the process could be improved by asking parents if they have any questions for us concerning each part of the visit and joining process.

2. The contract is clear in its terms and conditions.

Average - Agree

The contract has been updated in the past year and is available online to complete/ edit.

3. Staff has gathered enough information concerning my child to cater for his/her individual needs and preferences.

Average - Agree

In the past year we have introduced an individual questionnaire that the child's key worker will work through with the new family. We have only previously completed such a questionnaire in the Tiny Tots Unit.

4. Staff at Fun Foundations are planning for and providing care and education that caters for my child's individual needs and preferences.

Average - Agree

We use the Foundation Phase curriculum to plan for all activities throughout the setting.

5. Management and staff cater for my individual needs and preferences as a parent/carer.

Average - Strongly Agree

6. I am happy with the efficiency and process used for medicine administration records and incident

Average - Strongly Agree

7. I feel that I am kept fully informed about:

- Routines and child care practices

Average - Agree

- Activities, achievements and progress

Average - Agree

- What my child has achieved during the day, including any significant event or change in behaviour

Average - Agree

A cross section of daily diaries have been reviewed. There are lots of details concerning the child's day at nursery. Parent consultations with a key worker are always available for a more in depth discussion concerning the individual child's progress at nursery.

The menu board may not be updated as efficiently as needed. This has been discussed and allocated to a different individual everyday.

8. My child's individual needs are met and his/her welfare is promoted by staff planning and providing play opportunities and activities to promote emotional, physical, social, creative, linguistic and intellectual development.

Average - Strongly Agree

9. Resources used and play opportunities, first-hand experiences and activities provided aid my child's development and build on his/her natural curiosity.

Average - Agree

All activities are planned using the foundation phase and the children's individual preferences and stage of development in mind.

11. My child is given opportunities to be active, indoors as well as out, as well as time to relax.

Average - Strongly Agree

12. My child is given opportunities to be active, indoors as well as out, as well as time to relax.

Average - Strongly Agree

13. The environment is one that encourages my child to be confident, independent and develop his/her self-esteem, to respect others and develop a sense of what is right and wrong.

Average - Strongly Agree

14. Staff have built positive relationships with me and my child to facilitate a good understanding of individual needs and home circumstances.

15. Resources are organised so that they are readily accessible to my child and staff are deployed to support play and learning.

Average - Strongly Agree

16. My child is provided with a voice at nursery.

Average - Strongly Agree

17. Fun Foundation s policies and the care given promote warm relationships, security, self-esteem, independence and confidence for my child, in a responsive, nurturing atmosphere.

Average - Strongly Agree

18. Communication is positive and encouraging and my child is listened to.

Average - Strongly Agree

19. My child is enabled to develop confidence and self-esteem in nursery.

Average - Strongly Agree

20. The settling-in process minimises distress and anxiety.

Average - Strongly Agree

21. Babies and very young children are able to develop an attachment to a consistent carer or small number of regular carers.

Average - Strongly Agree

22. Fun Foundation's Behaviour Management Policy reflects the positive approach to managing behaviour at nursery.

Average - Agree

We have a positive approach towards behaviour management. We ignore (most) negative behaviour and praise and reward positive. We will address incidents of the children being unkind to one another, on times, if the behaviour is violent and the child is over two, we will remove the perpetrator from the situation with time out.

23. Management of behaviour is consistent and developmentally appropriate, respecting individual children s level of understanding and maturity.

Average - Agree

We consistently review the behaviour management policy as a team during staff twilight meetings to ensure that we are all following the policies and implement the same procedures.

24. A positive approach to managing behaviour is used, involving praise and encouragement. Unacceptable behaviour - including bullying - is managed and addressed.

Average - Agree

Please see question 22.

25. The good health of children is promoted and positive steps are taken to prevent the spread of infection with appropriate measures taken in cases of illness.

Average - Strongly Agree

26. The premises and equipment are kept clean and hygienic.

Average - Agree

The premises are cleaned daily by staff when they end their shift. The premises has a deep clean over the weekend by employed cleaners.

Closing checks have also been introduced in the past three months to ensure that clutter is put away at the end of each shift.

27. Children are encouraged to learn about good personal hygiene - and practise it - through the daily routine.

Average - Strongly Agree

28. My child eats a varied and nutritious diet at nursery.

Average - Strongly Agree

29. The menu is easily accessible and I am aware what my child eats each day.

Average - Agree

The menu is available to download from the nursery website.

The menu board should be update daily. We have discussed how this sometimes isn't efficient enough and staff must ensure that it is completed before children are collected at lunch time and must be remembered every day. This job has been allocated to individuals on a daily basis.

30. I feel that I am able to make comments to management/staff concerning the menu.

Average - Agree



FOUNDATIONS

DAY NURSERY AND OUT OF SCHOOL CLUBS



We manage a number of varied diets on a daily basis and are happy to accommodate any special dietary requirements - working with parents to ensure the best possible outcome for the child.

31. I feel confident that all staff caring for my child are suitable and competent.

Average - Strongly Agree